



## WELCOME TO THE PATIENT PORTAL

When you access the Patient Portal the Dashboard will appear.

On the left hand side you will see the Menu and at the bottom you will be able to see Drugs Reminders for Today and Next Appointments.

Concept Fertility Clinic  
Delivering New Life

English (United Kingdom) | LATH AGUES (12015)

### Dashboard

- My details
- Messages
- Medical Records
- Consents
- Documents
- Lab Results
- Calendar
- Resources
- FAQ

### Welcome

Lath Agues  
(Patient ID: 12015)

Concept Fertility Clinic Patient Portal. Here you can:

- Access and edit your personal details
- Access your treatment calendar
- See all scan and lab results
- Pay your invoices securely online
- Message securely between yourself and the clinic staff

### Clinic News

At Concept Fertility Clinic our focus is entirely on you. We promise to give everything we have to ensure your experience with us is as supportive and successful as possible. We understand how important this journey is and we want to be there for you every step of the way. At Concept Fertility we have an expert team standing by to give you all the support and advice you need.

#### LATEST NEWS

We are very pleased to welcome Dr Devi Ravikumar who has joined our team. She is an expert in infertility treatment and has a special interest in helping women with poor ovarian reserve, PCOS, endometriosis and repeated IVF failures achieve pregnancy.

You have no updated news.

### Drug Reminders for Today

You have no reminders.

### Next Appointment

You have no next appointment.

Clicking on My Details enables you to see and edit your details if necessary. To edit – click the pencil on the right hand side.

TUTORCAREPORTAL | Groups Enrolment Page - Care: | IdeasPortal

portalconceptfertility.com/app/main/demographic

English (United Kingdom) | LATH AGUES (12015)

### Profile

- My details
- Partner details

**Personal Info (PLEASE PROVIDE YOUR ADDRESS IF IT IS MISSING BELOW)**  Show more

**Phone And Devices**  Show more

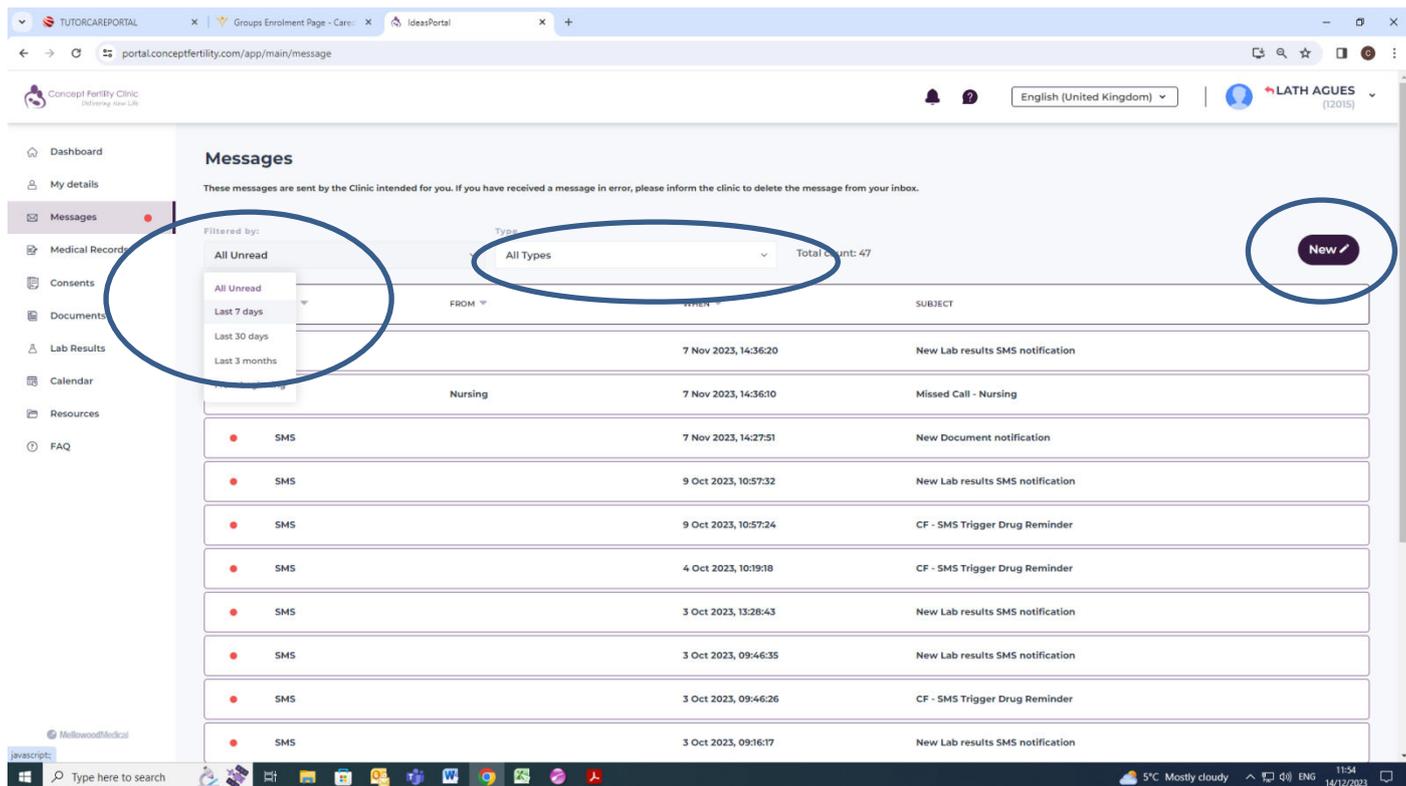
**Additional Info (PLEASE PROVIDE YOUR MOST-UP-TO-DATE HEIGHT AND WEIGHT MEASUREMENTS BELOW)**  Show more

**Emergency Contact**  Show more

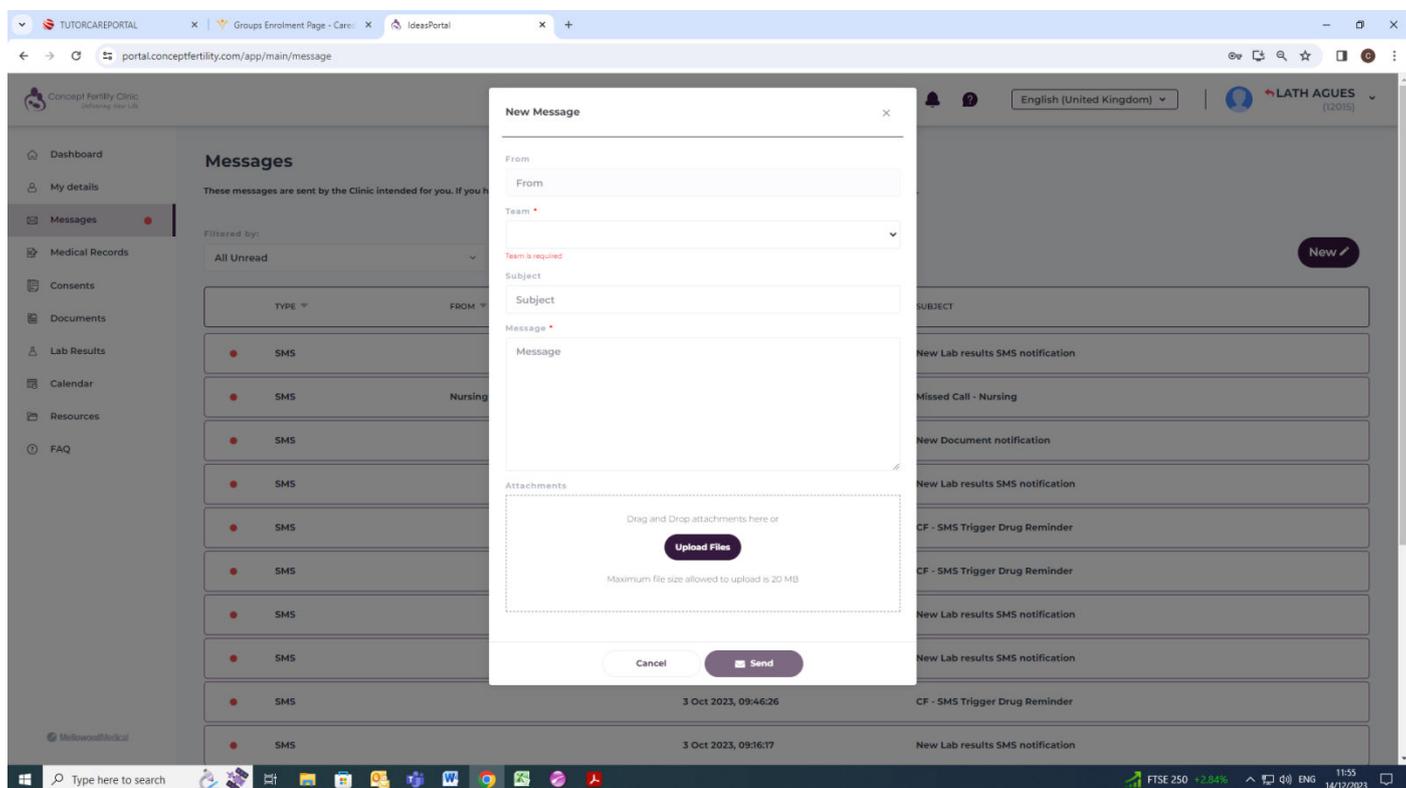
MellwoodMedical

Type here to search | FTSE 100 +2.15% | 11:54 14/12/2023

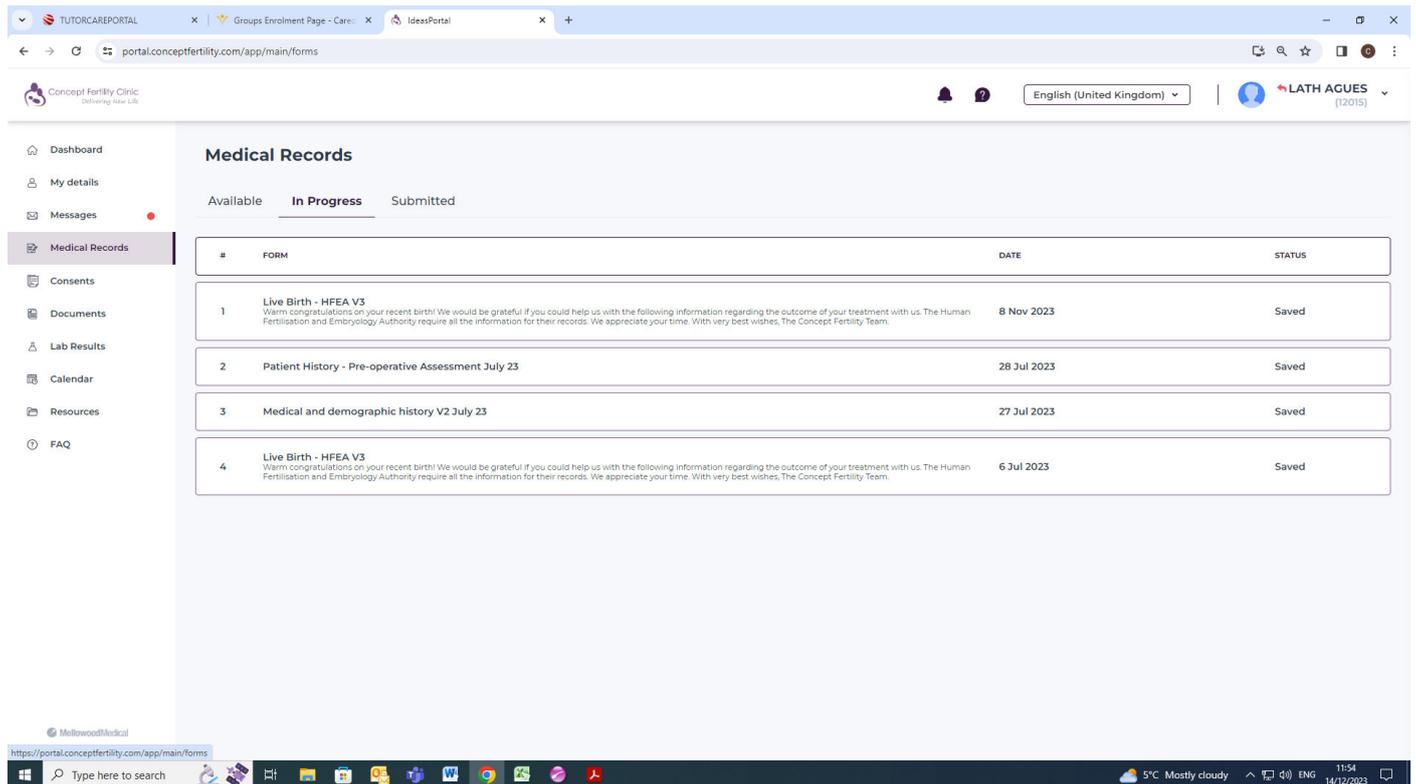
In Messages you can see all messages sent to you and filter on read/unread as well as message type, using the drop down menus at the top. You can also send a message to us by clicking on New at the top right hand side.



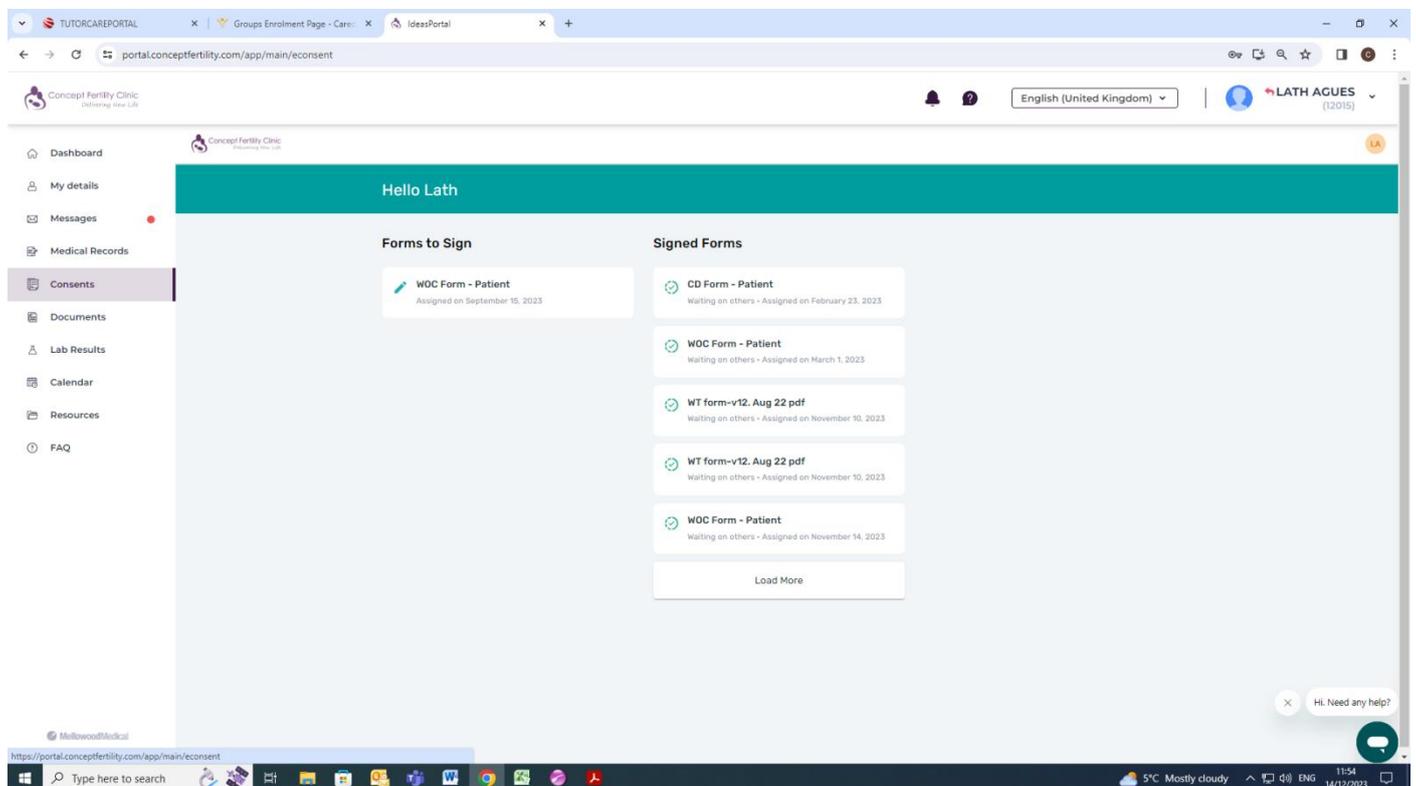
Sending us a message – the below screen will show, where you can also attach files/documents.



**Medical Records – you can access the forms that need completing before your consultation. Just click on each form to open them. Ensure ALL pages are completed before submitting them.**



**Consents MUST be completed before treatment can begin. (By both patient and partner where necessary. The partner will receive the form to complete after the patient has completed first).**



## Documents will show any documents you have been sent.

The screenshot shows a web browser window with the URL `portal.conceptfertility.com/app/main/documents`. The page title is "Documents". On the left is a navigation menu with items: Dashboard, My details, Messages, Medical Records, Consents, Documents (highlighted), Lab Results, Calendar, Resources, and FAQ. The main content area displays a table of documents with columns: FILE NAME, NAME, DATE, and CATEGORY. Each row includes a download icon. The table contains 9 entries, including PCO Consultation Letters, ESHRE IMAGE, Final Notice Letter, Prescriptions, and a passport. Below the table, it says "No More Records". The user profile "LATH AGUES (12015)" is visible in the top right. The browser's taskbar at the bottom shows the system tray with weather (5°C Mostly cloudy) and time (11:55 14/12/2023).

FILE NAME	NAME	DATE	CATEGORY
PCO_CONSULTATION_LETTER_15290.PDF	PCO Consultation Letter 2023-10-26_14:40:20	26 Oct 2023	Clinical Correspondence
PCO_CONSULTATION_LETTER_15294.PDF	PCO Consultation Letter 2023-10-26_14:43:03	26 Oct 2023	Clinical Correspondence
PCO_CONSULTATION_LETTER_15297.PDF	PCO Consultation Letter 2023-10-26_14:46:50	26 Oct 2023	Clinical Correspondence
PCO_CONSULTATION_LETTER_15310.PDF	PCO Consultation Letter 2023-10-26_18:21:53	26 Oct 2023	Clinical Correspondence
ESHRE_IMAGE.JPG	ESHRE IMAGE	3 Nov 2022	Consultation
FINAL_NOTICE_LETTER_708.PDF	Final Notice Letter	21 Oct 2022	Finance & Credit Control
Prescriptions_-__(U.K.)_658.PDF	Prescriptions - (U.K.) 2022-10-20_09:24:27	20 Oct 2022	Prescription
PENGUINS_001.JPG	passport	18 Oct 2022	Photo ID

## Lab results are the same.

The screenshot shows the "Lab Results" page in the Concept Fertility Clinic portal. The URL is `portal.conceptfertility.com/app/main/lab-result`. The navigation menu is the same as in the previous screenshot, with "Lab Results" highlighted. The main content area has a "Treatment Cycle" dropdown menu set to "All". Below this is a table header with columns: TREATMENT CYCLE, TEST DATE, INVESTIGATION, RESULT, and INTERPRETATION. The table body is empty, and a message with a flask icon states "You don't have lab results yet." The user profile "LATH AGUES (12015)" is visible in the top right. The browser's taskbar at the bottom shows the system tray with weather (5°C Mostly cloudy) and time (11:55 14/12/2023).

Calendar shows all of your booked appointments and when to take your medication.

The screenshot displays a patient portal interface. On the left is a vertical sidebar with navigation links: Dashboard, My details, Messages, Medical Records, Consents, Documents, Lab Results, Calendar (highlighted), Resources, and FAQ. The main content area is titled 'Calendar' and features a 'Treatment Cycle' dropdown menu set to 'All'. A legend indicates that red dots represent 'Treatment Drug' and green dots represent 'Appointment'. View options for 'Month', 'Week', and 'Day' are available, with 'Month' selected. The calendar shows the month of October 2023, with a 'Back To Today' link in the top right. The calendar grid has columns for SUNDAY through SATURDAY. Appointments are shown as green bars with time slots and titles: Monday 2nd (09:00 AM Blood Test), Tuesday 3rd (02:00 PM FET and 02:00 PM FET), Thursday 5th (11:00 AM Counselling), Thursday 12th (09:30 AM Blood Test), Thursday 19th (11:00 AM Counselling), and Thursday 26th (04:00 PM Pregnancy Scan).

Resources list all our patient information and FAQs are the final thing on the menu which we hope you find helpful.

If you have any issues with the portal please call Patient Services on 020 33 88 3000 or email [portalsupport@conceptfertility.com](mailto:portalsupport@conceptfertility.com).